



# BCM

Business Continuity Management



## Introduction

Tykoflex's vision is to be a strategic long-term partner. We work towards continuous improvements. Our business is characterized by high flexibility and the ability to produce customer-specific solutions.

We support the ten principles of the UN Global Compact, and conduct our business in accordance with them. We regard quality, the environment, safety and the working environment as natural parts of our day-to-day work.

Our products are distinguished by high quality with economic and environmental sustainability, and a genuinely user-friendly customer experience.

Tykoflex prepares for unforeseen events by actively monitoring the business environment and regularly analysing external factors.

Tykoflex's BCM work involves both preventive measures to avoid accidents and downtime, and recovery to full-scale operation following an incident or interruption.

Tykoflex's BCM work has identified potential risks that could impact the organization's processes. It also specifies measures to reduce the impact of these risks and to restore damaged processes.

### Important maxims

- To manage our most important processes in the event of incidents and interruptions.
- To be able to re-start the most important processes promptly.

## Organization

Tykoflex is a company whose values can be seen in our actions, and we strive to be an attractive employer for current and future employees.

To prevent ill health, Tykoflex adopts a systematic approach to the working environment and offers a range of preventive healthcare. To ensure operations continue in the event of unplanned absences, there are procedures and designated replacements for critical positions.

## Processes

Our customers' confidence in us depends largely on our delivery reliability. Our objective is to provide total delivery reliability.

Tykoflex plans and controls in accordance with the established stages of the design phase in order to develop technical solutions and improvements that meet the stipulated product requirements, customer requirements, standards and regulations. These procedures minimize the risk of errors in the product development process.

All Tykoflex's suppliers of materials and components that affect the quality of our end products or our environmental aspects are assessed.

Alternative suppliers are available for Tykoflex's materials. We work constantly to secure the replenishment of materials and to find alternative suppliers.

Preventive maintenance and a well-developed service plan ensure our production equipment is highly reliable. Our flexible and redundant plant minimizes the risk of disruptions to the process in the event of any downtime.

Tykoflex applies various levels of inspection during the manufacturing process. Products that do not meet quality standards are not released to the next manufacturing stage or to the customer until the fault has been rectified.

Tykoflex stocks products at various stages in the process chain. This improves our ability to maintain deliveries to customers despite any downtime in the production flow.